

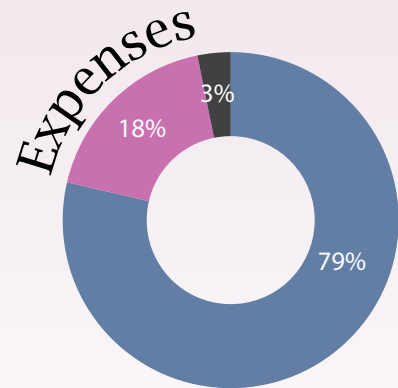
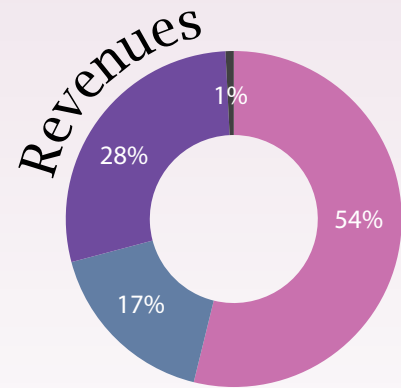
Financials

Revenues

● Program Services 54%	987,841
● Contributions & Fundraising 17%	312,636
● COVID Relief Governmental Funding 28%	520,019
● Other 1%	14,466
Total Sources of Funds	1,834,962

Expenses

● Program and Services 79%	1,536,480
● General and Administrative 18%	355,722
● Fundraising and development 3%	62,104
Total Expenses	1,954,306
Change in Net Assets	(119,344)



Donation Statement:

If you are 72, own an Individual Retirement Account (IRA) and donate to charity, Qualified Charitable Distributions (QCDs) may make sense for you; consult a tax advisor regarding your specific situation.

A full listing of our 2020 Donors can be found on our website.

Agency Leadership :

- Carole Stuebe, Executive Director
- Caroline Buser, Human Resources Manager
- Olivia Hess, Public Relations Specialist
- Marlene Morgan, Development Coordinator
- Steven Pericak, Operations Manager
- Nicole Theys, Accounting Manager
- Lori Bares, Day Services
- Deanna Becker, Recreation & Leisure Services
- Jeanne Neuburg, Employment Services
- Linda Stegemeyer, Employment Services

Contact Information

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Greater Milwaukee & Waukesha County
Northern Ozaukee County



P.O. Box 65
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Annual Report & Gratitude 2020



Dear Friends of Portal, inc:

Thank you for your continued support of Portal, inc throughout the challenging and unprecedented year of 2020. As we began to celebrate our 56 years of continuous service to individuals with intellectual and developmental disabilities and their families, we quickly pivoted to responding to the COVID-19 pandemic and the effects on our service delivery. The year was disruptive and revenues were reduced. We are grateful to our donors, participants and their families, and the community of businesses, organizations and neighbors for the many supportive ways engagement occurred – financial gifts, supply donations, encouraging messages through notes, cards and phone calls.

We learned a new lexicon – face coverings, social distancing, quarantine, virtual learning and zoom. The favorite at Portal, inc is “essential worker”, as the majority of the individuals employed with community businesses were deemed “essential” and continued to work through the pandemic’s critical time, ensuring these services and supplies continued. Our Agency’s frontline staff, also “essential workers”, continued to provide services and supports to participants and their families.

Quality staff retention and business recovery are currently Portal, inc’s greatest needs. With service funding rates stagnant since 2008, it is challenging for service organizations like Portal, inc to maintain competitive wages and benefits. For this reason, we value the financial gifts from our generous donors.

All donations are appreciated at all times and in all amounts. Donations this year, unless otherwise specified by the donor or grant, will be used to address operational needs for direct participant services and supports including staff, program supplies, program equipment, along with necessary building and transportation maintenance. Please give from your heart. We will be good stewards of your gifts.

Thank you for your continued financial support, encouragement and assistance in helping us provide services and supports for an improved quality of life for individuals with intellectual and developmental disabilities.

With sincere appreciation,

Carole Stuebe
Executive Director

Pam King
Board Chairperson



Essential Workers Valued and Appreciated THANK YOU!



Essential workers perform duties across critical businesses maintaining the services and functions that United States residents depend upon daily. These employees became greatly appreciated as they continued to work during the restrictions and height of the COVID-19 pandemic.

Most essential workers needed to leave their “safer at home” surroundings to make sure others had health care, food, sanitation, vehicle and home maintenance, other daily

needs and manufactured products. This important group of essential workers encompassed many people who have disabilities, as well as the staff who provide services and supports. Portal, inc provided services and supports to 110 individuals throughout the pandemic.

Portal, inc is grateful to these champions receiving the heroic appreciation they deserve, especially in the pandemic year of 2020.

Employment Services Outcomes:

- 83% of individuals employed earned above minimum wage
- 35% of individuals employed remained working throughout the pandemic
- 50% of individuals employed with community businesses work 15 hours or more per week

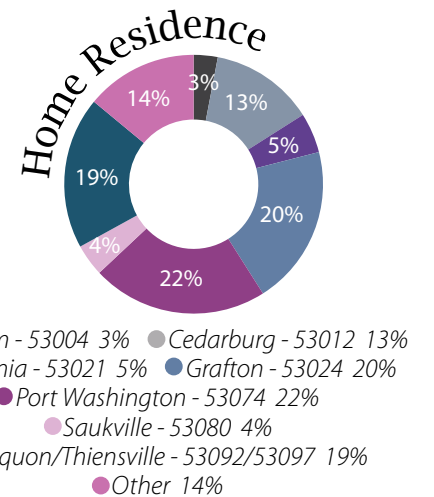
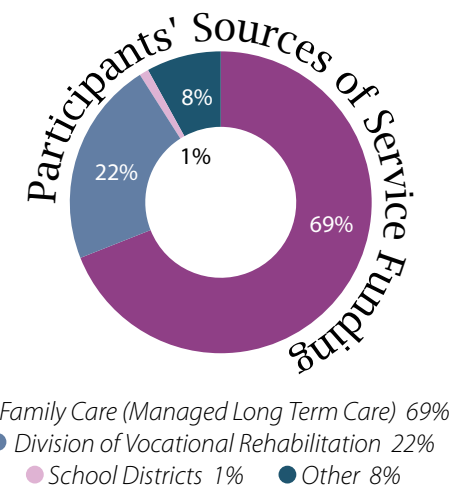
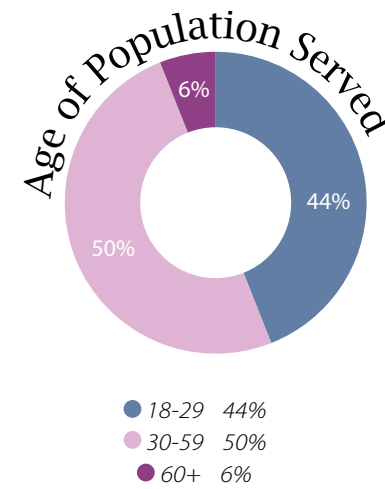
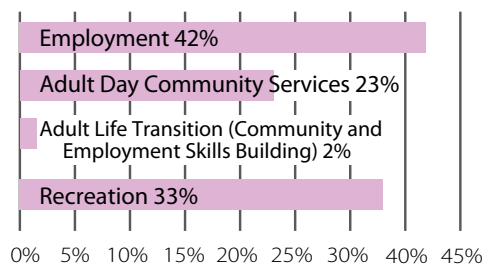
Employment Services Satisfaction Results:

- 100% of individuals employed express satisfaction with their job
- 100% of individuals employed express satisfaction with their job supports
- 100% of employers identified satisfaction with their employees

Mission: to enhance opportunities for people with disabilities to participate fully in their community as valued neighbors, productive workers and respected citizens.

Demographics

Participation by Program



Service Description

Employment Services & Staff Supports

Meaningful work promotes engagement, empowerment and personal fulfillment. Portal staff assists job candidates with DISCOVERING interests and abilities, MATCHING personal strengths with employer needs, ENHANCING employer training and MENTORING for continued successful employment.

Employment Skills and Community Connections

(A school transition program for those interested in employment)

This service provides a bridge for high school students and young adults moving towards expectations of adult life by fostering skills for community employment, self-advocacy, community resources, social connections and independent living.

Adult Day Services

Participants are involved in daily, engaging and meaningful activities while interacting with other community members. Portal staff assists individuals in creating a purposeful and enjoyable day based on interests and needs.

Social Recreation Program

Participants have fun socializing and building relationships while being an active community member. A monthly activities calendar offers individuals recreation options to choose from based on personal interests, availability and resources. Adult life skills are reinforced. This service also provides respite for family caregivers.

